Benjamin Lowengard

Profile

I am a professional technologist with a diverse background working in computing, multimedia and troubleshooting in many varieties of hardware and software. My professional goals are to enable SOHO, individuals, small workgroups, lab-groups and design companies with interface training, upgrade management, networking, peripheral configuration, utilization of cloud services and backup routines.

I have extensive desktop and systems administration skills in Apple, Windows and Unix operating systems and best practices support for all devices connected to and surrounding a modern workstation environment including backup and restoration/forensic recovery. Additional experience ranges from troubleshooting websites, recommending social media platforms, and implementing various levels of security for professional and individual users. I also have a background in audio, video, photography and other forms of media.

In short, my business is focused on providing Personal Systems Administration support to small research/workgroups, SOHO and individuals remotely or at their home/office locations.

Skills/Experience

Apple Macintosh OS 9 / OS X Technologies: client and server

IOS mobile device operating systems/Cloud access

Desktop Applications and Professional Applications(graphics, multimedia)

Final Cut Pro Studio–Logic Studio–Apple Server Administration

WebObjects deployment, Quicktime Development, Apple Developer tools

Adobe Creative Suite: Acrobat, Photoshop, Illustrator, CS suites

Microsoft OS 98, 2000, XP, Vista and 7 workstation, upgrades and administration

Unix/BSD flavored Operating systems – Redhat, Yellowdog, Ubuntu

Virus protection and eradication – Symantec, McAfee, Sophos, ClamAV

Networking,email, router, switch configuration/troubleshooting

Backup server Administration (local and networked) – Veritas, TimeMachine, BRU

Hard Disk single/firewire/Raid Configuration and forensic repair

Photography, Scanning and Printing: Nikon, Canon, Epson, HP and Leica et al

All standard (MS Office) applications/file conversions/data types and use

Open Source solutions: Open Office, Mozilla, kernel hacking and development

Education & Training Affiliations

Massachusetts College of Art 1987–1989 (Photography)

Lesley College, 1986 (Early Childhood education)

UMass Boston, 1985–1986 (Liberal Arts)

Santa Barbara Business College, 1979–1980 (Accounting)

Apple Certified ACHD October 2004

Apple Consultants Network (formerly ASPN) rejoined in 2003

Apple Developer Connection (Select member) 1998–present

Apple Support Professional Network 1996–1998

Learn and Earn ASPN Gold and Silver level 1998, 2003, 2004

Learning Tree –Microsoft Windows 95/NT Troubleshooting 1997

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Consulting

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MIT

C programming workshop/ Unix shell programming 1995

Iris printer Maintenance and Training 1994

MultiMedia/Arts

Ongoing Music projects (THEiNTENSIONS, joypill, cold coffee)

w internet Distribution via Owlgarden Productions

Mobius Performance Art Group-2006-2009 board member

Be Developer Program 1996-2001(R.I.P. BeOS)

Beta tester for: Adobe, Portfolio, Eudora, Mozquito and more

www. bigmattress.com: Technical supervisor for podcasts (littlemattress) and blog

MIT Media Lab student demos (1995-1997) "TRAIN OF THOUGHT", "JACK'S DREAM"

-original soundtrack music and songs for interactive movies (cd-rom) by

MIT Media Lab students in the Interactive Cinema Group

LIFT (Former Atlanta Rock Band) Album: "Stellar" / Producer

Poetry at the Media Lab Series (graphic design)

Consulting Customers (2005-present)

Aqualeisure, Avon, MA

Boston University School of Medicine, Boston, MA

BU Dept of Neuropsychology/Veterans Administration, Boston, MA

CDC-IXIS, Boston, MA

MartinRandall, Cambridge, MA/PULL, Boston,Ma

MIT Arts program , MIT Council for the Arts, Cambridge, MA

Stillpoint Studios, Watertown, MA

Studio Espinosa, Cambridge, MA/Salt Lake City, UT

Thinking Pictures, New York, NY

Individual clients

(Authors, Photographers, Musician/Engineers, Real Estate, Emeritus Faculty)

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Consulting through Aquent Partners (1996-2005)

Jack Morton Worldwide, Boston, MA

Minelli Design, Boston, MA

CDC-IXIS (formerly Nvest Financial), Boston, MA

Lilla Rodgers Agency

Genome Therapeutics Corporation, Waltham MA

Harvard Translations, Cambridge, MA

Genetics Institute, Cambridge, MA

WGBH, Cambridge, MA

Arnold Communications, Boston, MA

Previous Employers (1987-2005)

Aquent Partners, Boston, MA - 1996-2002

Systems Administration and Desktop Support (Independent Professional)

Genome Therapeutics Corporation, Waltham MA - 10/99-6/00

Systems Administrator III - Senior Macintosh Administrator

US Web/Utopia, Waltham, MA - 7/97-4/98

Systems Administration - Macintosh/Backup/Unix Administrator

MIT Media Lab, Cambridge MA - 12/87-4/96

Facilities Coordinator - 1991-1996

Technical Services Administrator - 1987-1991